

Student Services at Berkeley City College



The California Community College System is unique in the world. Based on the principles of democracy, it is an integral part of the American system of public education. Open access is its hallmark; educational opportunity the goal. Since opening its doors in 1974, Berkeley City College has been committed to providing educational opportunities to students from diverse backgrounds and experiences.

At Berkeley City College, we are committed to our students' success. This commitment begins the moment you are admitted to the college, and continues until you reach your educational goal. We provide you with assessment, orientation, counseling and follow up activities to ensure that you succeed.

Our faculty and staff stand ready to enter into a partnership with you to help you make the most of the educational opportunity that California's community college system provides.

Berkeley City College offers a wide range of student support services to assist you in reaching your educational goals. You can learn more about these services below.

Admissions

The Admissions and Records Office, located in Room 152 at Berkeley City College, assists you with the registration and enrollment process. This also is the office where you can receive such assistance as adding or dropping a class, ordering copies of your transcripts, obtaining a variety of petitions (e.g., graduation, grade change, exemptions from matriculation, etc.) or where you pick up forms such as those pertaining to grading policies. You can find further information about eligibility for admission to the college and registration procedures on page 15. The telephone number for the Admissions and Records Office is (510) 981-2805.

Assessment and Testing Services

To help you choose classes to match your skill level, the college provides the following assessment and testing services:

- English writing and reading
- Mathematics
- English as a Second Language (ESL)

You will receive course recommendations based on your test results and then you will meet with a counselor. Together, you and the counselor will discuss your assessment test results and past learning history and then the counselor will help you decide on the classes that are most appropriate for you.

For additional information about assessment call (510) 981-5002 or (510) 981-2804 or email bcc.assessment@peralta.edu or go to Room 121. If you are a student with a disability who may require special assistance or alternate media to participate in the assessment process, please contact Programs and Services for Students with Disabilities (PSSD) at (510) 981-2812.

Student ID Card Photo Identification

The college will issue you a photo ID after you have paid your fees and are enrolled in at least one BCC course. Bring your official registration receipt or current print out to the Student Ambassador Desk to receive your picture identification. In subsequent semesters, you will need to obtain only a semester sticker for your photo ID Card. You will be charged to replace a lost card. Your BCC photo ID is very important because you will use it to access various BCC resources, such as tutoring, the library, your financial aid check, and other services. Additionally, some local business establishments, that offer discounts to students, require a photo ID.

Transfer and Career Information Services

The BCC Transfer & Career Center is a resource center designed to provide services and programs in career exploration, development, and transfer planning to facilitate student success. The center partners with Counseling, Instructional Faculty, Student Support Services, and community agencies to provide students with collaborative support for transfer and career goals. The Transfer and Career Center is committed to identifying and assisting with the needs of students from diverse and underrepresented backgrounds to help them discover a career path, connect with mentors, and engage in the career development and transfer process.

The Transfer & Career Center assists students one-on-one and in group workshops with:

Career Development Services:

- Career exploration, research, and assessments
- Employment Services(Job search &Resume/ Cover Letter review and assistance)
- Mock interviews
- Employment search techniques assistance
- Computer Lab Access for Career Transfer Center Services
- Access to career related resources and placement
- Employment Fairs

- Referrals to career and academic/transfer counseling

Transfer Resources:

- Cross Enrollment and Transfer Admission Guarantee (TAG) information
- Scholarship opportunities on campus and for transfer
- Researching transfer requirements and academic major exploration
- Transitional assistance to 4 year college and or universities
- Resources and information about Historically Black Colleges & Universities
- Access and connection with public and private university representatives
- Workshops specifically for UC and CSU bound transfer students
- College Transfer Fairs

TTC Services: See Monthly Calendar for Transfer and Career Center Schedule

Counseling

The Berkeley City College Counseling Department is located on the second floor west wing. BCC offers a wide range of professional counseling services for enrolled students. These services include the following:

- Educational planning and Student Educational Plan development (SEP) for degrees, occupational (career technical education) certificates, and transfer to four year institutions
- Career counseling
- Advising on academic problems
- Personal counseling on concerns affecting academic progress
- Referral to on/off campus services resources.

You should consult a BCC counselor early to prepare your program of study. Required courses for associate degrees and certificates appear under each major in the section “Degree and Certificate Programs at Berkeley City College.” Certain state university and four-year college requirements appear in the section “Transfer

Information” to aid you if you wish to develop a tentative program before meeting with a counselor. Counseling services are available on a drop-in basis (10-15 minute session), or by appointment (30-60 minute session). Please call (510) 981-5036 for an appointment or come to the counseling reception desk on the second floor.

Extended Opportunity Programs & Services (EOPS)

Eligibility

EOPS is a state funded program that provides academic and financial support to students who are economically and educationally disadvantaged. To qualify, you must be a California resident, be enrolled in at least 12 semester units, have completed fewer than 70 degree applicable units, be eligible for a Board of Governors’ Enrollment Fee Waiver (BOGFW) A or B; and be educationally disadvantaged.

Services

The EOPS Program is an academically oriented program. Student support services include orientation, early registration, counseling, individualized academic planning, career transfer assistance, peer advising, and special cultural awareness activities.

If you qualify for the program and are interested in a program geared toward new opportunities, you should complete an EOPS application and speak to an EOPS staff member. The EOPS office is located on the third floor West side. For additional information, call (510) 981-2819.

California Work Opportunities and Responsibility to Kids (CalWORKs)

Eligibility

Berkeley City College CalWORKs is a state funded program. To qualify, you must be receiving TANF/ CalWORKs for yourself and your children, you must be in good standing with your local county Social Services Department, and have a child under 18 years of age.

Services

In an effort to promote success, we offer academic counseling and financial supportive services such as childcare and work-study. We provide you with the support and training needed to complete your educational goals and to secure employment within the county's guidelines. BCC offers many county-approved vocational (Career Technical Education) certificate and degree programs. If your choice is education, please contact the Berkeley City College CalWORKs office at (510) 981-2847 to schedule an appointment with a CalWORKs counselor.

Cooperative Agencies Resources for Education (CARE)

CARE is supplemental education support program of EOPS, designed to help single-parents who are receiving CalWORKs/TANF achieve academic and personal success. To qualify for CARE, you must be eligible for EOPS and meet the following criteria: be 18 years or older, be a current recipient of TANF or CalWORKs cash aid for yourself or dependent child(ren) as a single head of household.

Care students receive supplemental counseling and advisement services, assistance with child care and transportation costs, textbook and school supply vouchers, financial planning, parenting, and healthy living skills workshops.

Financial Aid

Berkeley City College offers financial assistance to help you meet the basic cost of your education if you qualify. Education costs include tuition and fees, books and supplies, personal expenses, transportation, and living costs (room and board, medical, child care, etc.). For a full listing of financial aid programs and services, please refer to the Student Financial Aid section of the catalog, pages 42.

Additional information can be obtained at the Financial Aid Office located on the first floor of Berkeley City College or by calling (510) 981-2941 or by email at bcc-finaid@peralta.edu.

Learning Communities

Enroll in a BCC Learning Community to help ensure your college success. A Learning Community is a cohort-based educational program. You take classes with the same group of people, get to know your classmates, and support each other, while your instructors and counselors work with you to help you succeed. You can choose from First Year Experience (FYE), PACE (Program for Adult College Education) Pathways, PERSIST (Personal Initiative and Social Transformation), and Umoja (designed for African-American students).

To find out the first steps, which includes the scheduled special orientations, email sbarton@peralta.edu, cltaing@peralta.edu, or mclausen@peralta.edu or call (510) 981-2864 to schedule an appointment.

NextUp (CAFYES)

The NextUp program provide support to foster youth on campus including service coordination, counseling, book and supply grants, tutoring, independent living and financial literacy skills support, frequent in-person contact, career guidance, transfer counseling, child care and transportation assistance, unmet need grants, referrals to health services, mental health services, and housing assistance, and other related services.

In order to qualify, students must meet EOPS eligibility, under age 26, have been in foster care on or after their 16th birthday, and enrolled in at least 9 units (waivers available). For more information on the program please come to Room 349 or call (510)981-2831.

Programs and Services for Students with Disabilities

Programs and Services for Students with Disabilities (PSSD) provide assistance to facilitate equal educational opportunities for students with disabilities. Services are voluntary for qualified students who request services and program counselors work directly with students to identify and prescribe reasonable academic accommodation to meet the individual student's needs. Academic accommodations and other support services may include alternate media, adaptive equipment, sign

language interpreting, testing accommodations, note-taking assistance, priority registration, and referral to other campus and community resources.

The Learning Disability (LD) Specialist provides assessment and study skills assistance for students who may have learning difficulties. The specialist may also provide you with an individualized assessment to determine academic and cognitive strengths and challenges.

The Alternate Media Specialist can arrange for books and study materials to be reformatted from their standard or published form to a targeted alternate format appropriate to the particular student's disability. This helps to ensure equal access to instructional materials in alternate formats, including Braille, large print, e-text, audio, and tactile graphics.

In order to be eligible for disability support services at Berkeley City College, you must provide documentation of a verified disability and make an appointment to meet with a program counselor or with the LD Specialist by calling (510) 981-2812 or (510) 981-2813. If you need disability support services at any of the other three Peralta colleges, you must make an appointment at that campus' office that serves students with disabilities.

Online information about BCC DSPS can be found at: <http://www.berkeleycitycollege.edu/wp/pssd/>

Alternate Format Textbook Program

If you are a student with a qualifying disability, you may be eligible to obtain your classroom materials such as textbooks, handouts, syllabi and exams in an alternate format. The Alternate Media Office provides this service. To receive alternate media, you must be a registered PSSD student and referred by a PSSD counselor who works with you to complete the alternate media request form. You are required to provide proof of ownership for each textbook for which you are requesting alternate media and to sign a copyright agreement. Because the PSSD Office must approve accommodations to students seeking these materials, and because of the complexities involved in obtaining alternate media, you are encouraged to submit your request at least four weeks in advance of the semester start date.

Alternate Formats Available

- Publisher's E-text
- In-house produced E-text (PDF, DAISY, MS Word)
- Learning Ally and other DAISY audio
- Braille
- Large print
- Tactile graphics

Technology Available

Although students are encouraged to acquire their own assistive technology for accessing alternate media materials, a limited supply of equipment is available for loan each semester from DSPS. The following assistive technologies are available for student use:

- JAWS for Windows
(a screen reader for the blind)
- ZoomText
(a screen enlarger for low-vision students)
- Kurzweil 3000-Firefly
(a read and learn program for students with learning differences)
- Kurzweil 1000
(a scan and read system for the blind)
- Dragon Naturally Speaking
(voice dictation software)

In addition, each of the college's open computer labs and the campus library provide PSSD computer stations for students with disabilities. Contact PSSD at (510) 981-2812 or (510) 981-2813 for more information.

ADA Compliance/Access

The Programs and Services for Students with Disabilities (PSSD) office and the American with Disabilities Act Compliance Officer (ADA) take every opportunity to educate the college community about reasonable accommodations for students with disabilities. Generally, the campus community is sensitive, but if an over sight occurs, students do have protection under the Rehabilitation Act of 1973 (Sections 504 and 508) and the Americans with Disabilities Act. The college encourages students to contact the ADA Compliance Officer at (510) 981-2830 for guidance in addressing any barrier to either programmatic or physical access on campus.

The Jerry L. Adams Learning Resources Center

You are welcome to visit the Jerry L. Adams Learning Resources Center on the first floor of Berkeley City College in Room 112. Group tutoring, peer tutoring, one-to-one tutoring, and workshops are available to help you improve study habits and be more likely to succeed. Tutoring is available in English, ESL, mathematics, ASL, and Spanish as well as in general study skills. Tutoring is free of charge for any BCC student with a current BCC photo ID card. Priority for tutoring goes to BCC students who require basic skills learning assistance. To schedule time with a tutor, you can visit Room 114 or call (510) 981-2827.

Susan A. Duncan Library

Berkeley City College's Susan A. Duncan Library, located in room 131 on the first floor, houses books, print journal titles, and a variety of audio visual materials. In addition, the library also subscribes to various online databases which provide access to thousands of electronic books, full-text journal articles, and other learning materials. In addition to a circulating books collection, the library maintains a reserve textbook collection that can be checked out by students for short-term loan periods. Most reserve items are 2-hour loans.

Your Peralta photo ID with a current enrollment sticker serves as your library card. With your library card you have access to the holdings of all four Peralta college libraries (BCC, College of Alameda, Laney, and Merritt).

Currently, the library has computer terminals that provide student access to the Internet and library catalog which indexes the holdings of all four Peralta colleges, including Berkeley City College. Two computers are reserved for PSSD users. Students may also check-out laptop computers, headphones, calculators, and dry erase markers for use on the campus. In addition, there are 5 group study rooms that are available for student use. Library computers provide access to databases and various on line resources including Library catalogs at UC- Berkeley, Cal State East Bay, San Francisco

State University, and the various Bay Area public library systems, including Berkeley and Oakland. Any current California resident can obtain a library card and have research and checkout privileges at Berkeley Public Libraries. Access to the University of California at Berkeley libraries when necessary is available for nominal fees provided that you have a current BCC student identification card.

There are reference librarians available to assist you with developing research strategies. For more information, please call (510) 981-2824.

Student Success and Support Program

Student Success is the process that brings the college and you into an agreement for the purpose of developing and realizing your educational objectives. Berkeley City College has developed the Student Success and Support Program, which is designed to help you from the moment you first apply until you complete your studies at Berkeley City College. For a full description of the Student Success and Support Program, please refer to pages 23-25.

Scholarships and Awards

The College maintains a limited list of scholarships and awards, which are sponsored by various alumni, professional groups, and friends of the college. Most scholarships are special merit awards, which are used to recognize students who have distinguished themselves in areas of academic performance and co curricular activities and who demonstrate financial need. The sponsoring agencies or the campus screening committee select the recipients. Annual, ongoing scholarship include the following:

Chancellor's Trophy

This scholarship is awarded each year to a Peralta student, graduating or transferring to a four-year institute or professional program / school, carrying a minimum of 12 units per semester and should have earned college credits of not less than 36 semester units. The student must have an overall grade point average of 2.0, based on a 4.0 scale. The finalists are screened

by a committee composed of the Chancellor and two members of the Board of Trustees. The district-wide winner receives an award of \$1,000. The three other college winners receive \$500. Candidates should have a record of active participation and leadership in extra-curricular activities during their college attendance. Applications are usually available in late February.

John and Deborah Tunis Scholarship Award

This \$500 scholarship is available to support female students who demonstrate financial need and outstanding academic achievement and potential in pursuing their career and degree in one of three categories: math /science, business / industry or vocation education. Additional criteria include the applicant's volunteer and community service activities and achievements. Applicants with a minimum of three full completed semesters are preferred.

The scholarship will be awarded to a qualifying student currently enrolled in one of the Peralta Colleges. The recipient will be selected from four semi-finalists, one from each college, upon review of applications by the Tunis family.

The Jerry L. Adams Scholarship of the Berkeley Community Fund

The Jerry L. Adams Scholarship commemorates Mr. Adams' extraordinary commitment to thousands of community college students during his 35+ year career with the Peralta Community College District. This scholarship is intended to keep his spirit of community and political activism, as well as commitment and collaboration, in the forefront of future generations.

Mr. Adams, an African-American educator from Talladega, Alabama, was an inspiration to all of those who came in contact with him through his passion for education, his advocacy for civil and human rights for all people, and his unflinching commitment to underrepresented individuals. This scholarship was created as an encouragement to individuals to pursue their goals while developing skills that can make positive changes in their communities and in the lives of their peers.

Three awards are made from this scholarship fund. Two \$500 scholarships are available to continuing

students who are in the process of completing an AA/ AS degree, a Certificate of Completion or course work leading to transfer to a four year institution. One \$2,000 scholarship is available for a student who is graduating from BCC and is transferring to a four year institution. This scholarship recognizes and supports the success of BCC students who (1) take and successfully complete basic mathematics and/or English courses or equivalent, with a grade "C" or better, (2) are pursuing an associate degree or certificate of completion, and (3) persist in their mathematics studies and/or who graduate with an associate degree and transfer to a four-year university.

Initial screening will be conducted by the BCC Scholarship Committee.

For more information on this scholarship, please speak with a BCC counselor or BCC's Scholarship Committee chair.

Peralta Association of African American Affairs Scholarship (PAAAA)

The PAAAA scholarship consist of eight awards totaling \$4000. Two students from each of the Peralta colleges receives \$500.

These scholarships are intended to recognize African American students attending the Peralta colleges who demonstrate academic achievements, leadership skills, and community services in the African American community. These scholarships assist them in continuing their education.

Eligibility for these scholarships includes: (1) enrollment in at least six degree applicable semester units at a community college or four-year institution in the fall semester; (2) enrollment in at least six degree-applicable semester units at the student's home college in the spring semester; (3) completion of a minimum of twenty-four degree-applicable semester units as of the previous fall semester with a 3.00 GPA; (4) two letters of recommendation: one from an instructor, counselor, or classified staff at the student's home college and one from a community service agency on official letterhead; and (5) submission of a complete application packet (including letters of recommendation) to the PAAAA scholarship representative on the BCC campus.

Student Organizations/Associated Students of Berkeley City College (ASBCC)

The Associated Students of Berkeley City College (ASBCC) is the official organizational representative of the student body. Officers of the ASBCC are elected through student elections each spring semester for the following academic year. The ASBCC President appoints students to fill any vacancies, and the ASBCC officers confirm the appointment by a simple majority vote.

The ASBCC provides the students a voice on policy issues at Berkeley City College and for the Peralta Community College District. Additionally, the ASBCC charters clubs and provides awareness of issues pertaining to the students of Berkeley City College. All ASBCC meetings are open to the public except for executive sessions. These are held every Thursday at college hour in room 57.

The ASBCC and its committee provide an opportunity to assume a leadership role and actively participate in the organization, planning, and implementation of student activities. The college encourages you to support the student body through active participation in the ASBCC.

Student Clubs

The Associated Students of Berkeley City College (ASBCC) charters all student clubs. These clubs must submit a constitution that the ASBCC approves. Any group of students having a common interest may petition the ASBCC for recognition as a chartered club. The club must also have a faculty sponsor and adhere to the general rules and regulations that the ASBCC and the college and district administration have established. Members of the faculty or staff must supervise all activities and events student group sponsor.

Phi Theta Kappa Honor Society

Phi Theta Kappa is an international community college honor society established to promote scholarship, service, community leadership, and fellowship. Berkeley City College's chapter, Beta Gamma Nu, was founded

in February 1996. Chapter members participate in numerous campus and community projects. Membership is open to you if you have accumulated 12 degree-applicable semester units in the Peralta Community College District, 8 units of which must have been completed at Berkeley City College, and have a cumulative grade point average of 3.5 or higher. You must also be pursuing a degree or certificate or be planning to transfer to a four-year institution.

Veterans

The California State Approving Agency, the Council for Private Postsecondary and Vocational Education, and the Veterans Administration approves Berkeley City College as a degree-granting institution for veterans and eligible dependents of veterans seeking educational and vocational training under Title 38, United States Code. Services include counseling and financial assistance.

To receive VA benefits at Berkeley City College, veterans and dependents must do the following after having obtained information from the veteran's specialist in Room 345 on the third floor of Berkeley City College:

1. Apply for admission to the college through Admissions and Records at: <http://www.peralta.edu> or through Open CCC.
2. Complete the assessment and orientation process (Room 121 on the first floor).
3. Meet with the BCC VA Academic counselor and have a Student Education Plan completed, outlining the requirements of the program you have declared as your objective. The educational objective must be an educational goal that is offered at Berkeley City College and has been approved by the California state approving agency. Unofficial transcripts of any previous college or university work can be used by the counselor to determine your remaining requirements at this meeting. All veterans must make an appointment with the counseling office during your first semester in attendance, in order to complete a veteran's evaluation of course requirements for current educational objective. Evaluations cannot be done on a drop-in basis. The evaluation is

required prior to certification of your second semester, and if and when you change to a new major a new evaluation must be completed prior to further certification. Only courses indicated in the evaluation will be certified for payment by the Veterans Administration, as these are the courses that are needed to complete graduation or transfer requirements.

4. Verify prior college credit by having official transcripts sent to:
Office of Admissions & Records
Peralta Community College District
333 E. 8th St. Oakland, CA 94607
All students receiving Veterans Benefits are required to submit official academic transcripts from all schools previously attended, during or after military service – whether or not benefits were received or units completed.
Enrollment will only be certified for one semester pending evaluation of prior credit.
These transcripts will be used when determining prior credit for courses that satisfy major requirements when completing our Evaluation of Course Requirements.
5. Submit applicable documents to the veterans' specialist (Room 345) for the processing of your educational benefits: Application (Form 22-1990) and DD214 for the Veteran Student, application (Form 22-5490) and dependent documentation for the Veterans' Dependents Program.

Determination of eligibility will be made and you will be notified of such awards. It is the responsibility of veterans continuing at the college to notify the BCC veterans' specialist (Room 345) of any change in address, major, unit status, courses, grades, education plan, academic objective, and number of dependents to be claimed. Failing to do so may result in overpayment of benefits which would need to be repaid to the VA. Class attendance verification forms must be turned in on a monthly basis to the veterans' specialist (Room 345). Call (510) 981-5039 for more information.

Credit for Military Experience

Completion of a minimum of one year's active duty with the Armed Forces of the United States, including completion of a basic or recruit training program and receipt of an honorable discharge, provides six semester units toward the associate degree.

The BCC veterans specialist will submit the DD214 to the PCCD Office of Admissions and Records to obtain the credit once 12 semester units has been completed at the Peralta Colleges. In addition, a DD-214 may also be used to satisfy the requirements of CSU General Education Area E.

If you have completed courses taken during military service, the BCC veterans' specialist will request evaluation of the ACE or SMART transcripts from the PCCD Office of Admissions and Records.

Standards of Progress for Veteran Students Receiving Benefits

If you are on academic probation for two consecutive semesters, you shall be subject to discontinuance of benefits if you earned a cumulative grade point average of less than 2.0 ("C" grade). This directive is separate and apart from the college's standards for academic dismissal. Also if you are placed on progress probation, you shall be terminated when the percentage of "W" (Withdrawal), "NP" (not passed), or "I" (Incomplete) grades reaches at least fifty percent (50%) of all grades recorded in two semesters. If the college allows you to remain on probation beyond this period, the Veterans' Administration will still discontinue your benefits and will terminate any further certification of benefits (CFR 21,4253 [d]).

Air Force ROTC (AFROTC) Instruction for Students at Berkeley City College

In 2011, Berkeley City College entered into an agreement with the University of California, Berkeley, which hosts Air Force ROTC Detachment 085, making Air Force ROTC available to qualified students at Berkeley City College who desire to earn appointments as commissioned officers in the United States Air Force. This agreement applies only to Air Force ROTC courses, education, and training.

Air Force ROTC is offered through the Aerospace Studies department at U.C. Berkeley. Students may enroll in and attend one course per semester at the U.C. Berkeley campus at a cost equal to that at BCC. Topics covered in AFROTC courses include Basic Military knowledge (1-credit), Military History (1-credit), Leadership Training (3-credits), and U.S. National Security Affairs and Preparation for Active Duty (3-credits). Additional components of the ROTC program include 3 hours per week of fitness activities, 2 hours per week of Leadership Lab, and a 4-week Summer Field Training.

Upon completion of the program and granting of 4-year degree, students will commission as Second Lieutenants in the United States Air Force. To be eligible for AFROTC, applicants should be a full-time student, plan on transferring to a B.S. or B.A. degree-granting program, and meet additional fitness, GPA, testing, and other requirements. Qualified students may also compete for Air Force ROTC scholarships. Interested students should visit the department *website: <http://airforcerotc.berkeley.edu>*, call 510-642- 3572, or e-mail afrotc@military.berkeley.edu.

Army ROTC Instruction for Students at Berkeley City College

Students who wish to take Army ROTC classes may do so in affiliation with UC Berkeley. These courses are fully accredited through the university and are transferable. Please direct all enrollment inquiries to armyrotc@military.berkeley.edu or phone (510) 642-7682.

Institutional Learning Outcomes: Student Services Definitions

Institutional level student outcomes are the knowledge, skills, abilities, and attitudes that students are expected to develop as a result of their overall experiences with any aspect of the college, including courses, programs, and student services.

The following provides the student services definitions to the seven institutional areas:

- **Ethics and Personal Responsibility**
Students will be able to understand consequences of their actions and then act with that knowledge collaboratively in the college community.
- **Information Competency**
Students will demonstrate the ability to find relevant college information, resources, and services necessary for student success.
- **Communication**
Students will be able to engage in effective communication with college personnel and peers.
- **Critical Thinking**
Students will be able to understand concepts, isolate facts, generate pros and cons, and draw conclusions to identify and achieve their educational goals.
- **Computational Skills**
Students will be able to use quantitative reasoning to understand and assess the costs and benefits of their actions and decisions during their college experience.
- **Global Awareness**
Students will be able to acknowledge and act with sensitivity toward the diverse customs, beliefs, and lifestyles that exist within the college community.
- **Self-awareness and Interpersonal Skills**
Self-awareness and interpersonal skills are reflected in the ability to analyze one's own actions, see the perspective of other people, and work effectively with others in groups.

Each student services area includes outcomes which reflect one or more of these institutional learning outcomes.