



## **Network Control Operator**

Family Stations, Inc. - Alameda, CA

### **On-Call Network Control Operator**

**(We have 2 On Call/Floater positions available, mostly needed for occasional weekends, holidays and vacation fill-ins when available.)**

**Who We Are:** Family Radio, established in 1959 under the official name, Family Stations, Inc. aired its first broadcast on February 4, 1959 over flagship station KEAR FM in San Francisco, CA. God working through the gifts of His people has enabled Family Radio to build and operate a national network of powerful AM and FM stations and translators throughout the United States.

**Mission Statement:** *Everything we do at **Family Radio** is to enable people to discover, read, trust, and profess the Word of God, the Bible.*

#### **Key Responsibilities:**

Oversee the Network Operations Center or Control Point at 1350 South Loop Road, Alameda, CA 94502. The work environment is a Network broadcast studio monitoring center.

- Oversee our administration of operations in a nationwide coverage of radio stations sites and translators. Respond to alarms via computer and phone to maintain operation according to license and FCC regulations.
- Inform local station engineers of all conditions, situations or off-air events to restore coverage in the most efficient manner.
- Maintain a chronological record of stations via the Operations Log and email to assess, track and facilitate restoration to licensed operation.
- Monitor all audio paths to assure studio quality audio that is on time and correct per the Family Radio Programming schedule daily and maintain on-air continuity.
- Trouble-shoot audio loss/distortion, find equipment faults or failures and/or discern nature and cause of loss/distortion then report to proper engineer. Monitor RCS Zetta programming automation system. Assess and report all programming errors. Work within automation to assure proper operation with programming department protocols, tasks and instructions.
- See and report safety or security issues when discovered.
- Accomplish tasks as assigned by supervisor, engineer or managerial staff in-line with operations.

#### **Qualifications:**

- High School diploma and an excellent aptitude for broadcast operations.
- Excellent writing and reading skills for daily logging each station's repair progress and/or status accurately. Operator must have the ability to follow instructions and complete regular tasks in a timely manner.
- Operator will comprehend the FCC Code of Federal Regulations (CFR) book 47 Parts 0 –19 and 70-79 using Information and Computer Technology.
- Ability to learn and adapt to sudden change, new procedures, computer and IT conditions and instructions.
- The skills to assess and convey quality of processing, audio anomalies, and technical failures accurately.
- Must have excellent phone etiquette and manner.

- An ability to work well and in an orderly manner under stress, multitasking while quickly prioritizing various competing alarms, situations, and calls.

This position reports to the Network Control Supervisor.

**TO APPLY**, please follow this link to our Employment page:

<http://www.familyradio.org/employment/>

**Family Stations, Inc. is an Equal Opportunity Employer (EOE) and a Non-Denominational Corporation.**