

# Luggage Porter

*Job Description:* Luggage Porters have a variety of responsibilities including, but not limited to, assisting traveling passengers with their luggage, wheelchairs, and strollers, etc. Luggage Porters provide a high level of customer service while tagging their bags and verbally providing information to passengers. In this role the candidates must be able to perform all duties under sometimes-stressful conditions beyond the employee's control while attempting to influence a favorable impression of the Company. Must be able to work with minimal supervision, report to work regularly and on time, and be self-motivated.

## Position Requirements:

- Minimum Age 18
- Must own a Smartphone with internet access (will call or use timekeeping application to clock in/out)
- Must be willing and able to work rotating shifts, including nights, weekends and holidays
- Must be able to report to work on a regular and timely basis and be able to complete all work-related tasks during various kinds of inclement weather
- Must be able to carry, bend, lift, and turn with bags, parcels and other heavy items weighing over 50 lbs.
- Ability to stand for duration of the shift
- Must be able to follow all company policies and procedures
- Must be able to work in various outside weather conditions (hot, cold, rain, etc.)
- Must have strong customer service skills, verbal communication skills using appropriate grammar, tone, and pronunciation to effectively communicate with customers providing positive, friendly face to face customer service at all times

\*Hourly Rate:       MINIMUM WAGE

\*Part-Time & Full-Time Available

**Please submit your resume by fax to   909-476-1272**

**or by email to**

[CWOLDE.WBV@GMAIL.COM](mailto:CWOLDE.WBV@GMAIL.COM)

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