If you’re currently HOMELESS drop-in to a Housing Resource Center (HRC):

What to expect when you contact a Housing Resource Center (HRC):

- Staff will problem-solve with you to identify any immediate solutions to your housing crisis and conduct a 30-minute assessment of your needs. Your information is confidential and used only to connect you with housing or services.

- Housing and shelter are very limited. Staff will explain if there is anything available for you, and if not, how to stay in touch. Staff will contact you if something becomes available.

- Keep your info updated. Stay in touch and keep your info updated. Let your HRC know if anything changes like your location, contact information, housing, health, or family situation. You can go to your HRC’s drop-in hours or leave updates on your HRC’s message line.

HOUSING RESOURCE CENTERS

North County Housing Resource Center
Serving Adults & Young Adults
Operated by BHPF
Messages: 510-649-4665 x 620

Berkeley Food & Housing Project
1901 Falfour St, Berkeley
Thu, 1PM-6PM

Henry Robinson Multi Service Center
559 16th St, Oakland
Mon-Fri, 10AM-2PM

North County Family Front Door
Serving Families with Children
Operated by ECOP/Building Futures
Messages: 510-808-7410

St. Vincent de Paul
2272 San Pablo Ave
Tue, 10AM-12PM

Henry Robinson Multi Service Center
559 16th St, Oakland
Mon-Fri, 9AM-2PM

East Oakland Housing Resource Center
Serving Adults & Young Adults
Operated by ECCP
Messages: 510-532-3211

East Oakland Community Project
755 International Blvd, Oakland
Thu/Fri, 12PM-3PM

Downtown Oakland Housing Resource Center
Serving Adults & Young Adults
Operated by BACS
Messages: 510-238-5091

Henry Robinson Multi Service Center
559 16th St, Oakland
Mon-Fri, 12-4PM

East Oakland Housing Resource Center
Serving Adults & Young Adults
Operated by ECCP
Messages: 510-532-3211

East Oakland Community Project
755 International Blvd, Oakland
Thu/Fri, 12PM-3PM

Downtown Oakland Housing Resource Center
Serving Adults & Young Adults
Operated by BACS
Messages: 510-238-5091

Henry Robinson Multi Service Center
559 16th St, Oakland
Mon-Fri, 12-4PM

East Oakland Housing Resource Center
Serving Adults & Young Adults
Operated by ECCP
Messages: 510-532-3211

East Oakland Community Project
755 International Blvd, Oakland
Thu/Fri, 12PM-3PM

Mid-County West Housing Resource Center
Serving Families, Adults & Young Adults
Operated by ECOP/Building Futures
Messages: 510-357-0205

Alameda HRC, Building Futures
Bessie Coleman Court
2500 Barbier Point Rd, Alameda
Wed, 12PM-4PM

Alameda HRC, Building Futures
1905 Bancroft Ave, San Leandro
Tue, 12PM-4PM

Livermore Multi-Service Center
3511 Pacific Ave, Livermore
Wed, 12PM-4PM

Tri-City Housing Resource Center
Serving Families, Adults & Young Adults
Operated by Abode Services
Messages: 510-330-5922

Abode Services
1051 A Street, Hayward
Mon, 1PM-5PM

BACS Hedco Wellness Center
690 B Street, Hayward
Wed, 11AM-1:30PM

Abode HOPE Mobile Health Clinic
Templo De La Cruz
24392 Thomas Avenue, Hayward
Thu, 9AM-11AM

Abode HOPE Mobile Health Clinic
Temple of the Cross
24392 Thomas Avenue, Hayward
Thu, 9AM-11AM

Abode HOPE Mobile Health Clinic
Temple of the Cross
24392 Thomas Avenue, Hayward
Thu, 9AM-11AM

Abode HOPE Mobile Health Clinic
Temple of the Cross
24392 Thomas Avenue, Hayward
Thu, 9AM-11AM

Tri-Valley Housing Resource Center
Serving Families, Adults & Young Adults
Operated by Abode Services
Messages: 510-375-0474

BACS South County Wellness Center
4095 Grimmer Blvd, Fremont
Fri, 11AM-1:30PM

BACS South County Wellness Center
4095 Grimmer Blvd, Fremont
Fri, 11AM-1:30PM

Abode HOPE Mobile Health Clinic
Temple of the Cross
24392 Thomas Avenue, Hayward
Thu, 9AM-11AM

Abode HOPE Mobile Health Clinic
Temple of the Cross
24392 Thomas Avenue, Hayward
Thu, 9AM-11AM

Abode HOPE Mobile Health Clinic
Temple of the Cross
24392 Thomas Avenue, Hayward
Thu, 9AM-11AM
ORGANIZATION SUMMARY

We believe that everyone should have a home. Since our founding in 1989, Abode Services has grown from a small organization sheltering a few dozen people in the city of Fremont to a regional agency offering innovative, successful housing programs and services for more than 9,100 people each year in Alameda, Santa Clara, San Mateo, Santa Cruz, and Napa counties.

We are a nationally recognized leader in evidence-based strategies for ending homelessness for those most in need, using approaches such as Housing First, rapid rehousing, and supportive housing. We partner with local cities and counties to place people experiencing homelessness into housing and help them maintain that housing by connecting them to supportive services.

We administer or assist dozens of programs, through which we've helped thousands of children, families, veterans, transitional-age youth, chronically homeless individuals, and low-income people.

PEOPLE SERVED ANNUALLY

More than 9,100 adults and children

OUTCOMES

3,965 individuals housed on a given night, rather than living on the street

11,824 individuals placed into permanent housing since 2010

4,868 active rental units since 2013

FUNDING SOURCES

Abode receives funding from multiple government sources, including state entities; federal agencies such as Housing and Urban Development and Veterans Affairs; and many Bay Area counties and cities. We also receive private funding from individual donors, as well as foundations and corporations, such as the Sobrato Family Foundation and Kaiser Permanente.

For more Information, please contact us at info@abodeservices.org or (510) 657-7409.

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Abode Services is one of the largest and most effective nonprofits working to end homelessness in the San Francisco Bay Area. Learn more at abodeservices.org.

Abode Services

Louis Chilcote
Chief Executive Officer
510.657.7409, ext. 206
lchilcote@abodeservices.org

Vivian Wan
Chief Operating Officer
510.657.7409, ext. 212
vwan@abodeservices.org
Home Stretch:
510-567-8017

- **Literal Homelessness:** Sleeping in Car or outside

1. Individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:
   - Has a primary nighttime residence that is a public or private place not meant for human habitation
   - Is living in a publicly or privately-operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, and local government programs); or
   - Is exiting an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution

2. Any individual or family who:
   - Is fleeing, or is attempting to flee, domestic violence.
   - Has no other residence; and
   - Lacks the resources or support networks to obtain other permanent housing

- **Disability** – The head of household has a disabling health condition(s) that is expected to be of long-continued and indefinite duration and substantially impedes the persons’ ability to live independently, such as a diagnosable substance use disorder, serious mental illness, developmental disability, or chronic physical illness or disability.
- **Are over 18 or Emancipated Youth.**
- **Currently Reside in Alameda County**

**Season of Sharing (SOS): Families with Children / Single parents**
(510) 272-3700

This is the automated application phone line. When you call, you should have 15 – 20 minutes to complete the application in full. You will not be speaking with a live person but rather moving through recorded prompts and if you end the call any time before the end, your data won’t be collected, and you’ll have to start over the next time you call.
The Linkages Housing Program is an accelerated one-year subsidized housing program geared to helping homeless families find permanent housing and achieve financial self-sufficiency.

Families will work one-on-one with a Linkages Case Manager that will guide them through the necessary steps to obtain and retain permanent housing and get back on their feet.

How we can help:
- Security deposit
- Support and Guidance
  - Budgeting and financial planning
  - Provide valuable community resources
- Rent assistance
- Case Management
- Advocacy

The Linkages subsidy gradually decreases financial rental assistance in scheduled phases that allow the participant to build towards self-sufficiency.

<table>
<thead>
<tr>
<th>Phase:</th>
<th>Expectation:</th>
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<tbody>
<tr>
<td>1. Rent for months 1-3</td>
<td>Participant will pay 40% of their monthly income.</td>
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<tr>
<td>2. Rent for months 4-6</td>
<td>Participant will pay 30% of their monthly income or contracted rent</td>
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<tr>
<td>3. Rent for months 7-9</td>
<td>Participant will pay 50% of their monthly income or contracted rent.</td>
</tr>
<tr>
<td>4. Rent for months 10-12</td>
<td>Participant will pay 70% of their monthly income or contracted rent.</td>
</tr>
<tr>
<td>5. Completion of 12 months</td>
<td>Program graduation: Participant will pay 100% of their rent and transition fully off the subsidy.</td>
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Want more information about the Program? Please Contact Dulce at (925) 449-5847 Ext. 2608 -or- Charisma (925) 449-2510 Ext. 2501