## Berkeley City College Strategic Marketing Plan

# Office of Instruction Departmental Marketing Plans and Worksheets

## Berkeley City College Educational Plan Goals 1, 2, 7

# Berkeley City College Marketing Objective (s) 2, 3, 5, 8, 11, 12, 13, 16, 19, 22

## PCCD Goals 1, 2

Department or Unit	Anthropology-AA-T	
BCC Ed. Plan Goals	1.	Increase visibility of BCC programs, through exhibitions, lectures, greater community involvement via workshops and collaborative projects.
	2.	Using market research, develop new majors and/or programs.
	7.	Relevant BCC Ed. Plan Student Services goals pertaining to outreach, A&R, EOPS, Transfer/Career Information.
PCCD Goals	1. 2.	Advance Student Success Engage Our Communities and Partners
BCC Mktg. Objective(s)	2.	Continue to integrate marketing, outreach, recruitment, and Community relations efforts with all college units to develop a cohesive marketing and customer service structure; evaluate in 2016.
	3.	Integrate college planning processes in all areas with new PCCD and college strategic planning processes.
	5.	Evaluate and, if necessary, restructure, selected program and unit-specific marketing strategies by June 2016, and update biannually.
	8.	Examine, evaluate, and, if necessary, restructure outreach, recruitment, and community relations models for college wide and select college programs by May 1, 2016; update biannually.

- 11. Continue to reassess and restructure service processes to better serve students by March 31, 2016; evaluate and update biannually.
- 12. Continue to expand opportunities for marketing partnerships; evaluate by June 30, 2016.
- 13. Continue to evaluate and put into place ways to expand student involvement in departmental marketing projects by June 30, 2016.
- 14. Annually update marketing databases.
- 16. Convene three program focus groups (in conjunction with curriculum committee program reviews) by June 30, 2016).
- 19. Continue to connect online with target groups and social networks.
- 22. Work with college community to develop multilingual publications.

**Description** 

Berkeley City College's Anthropology-AA-T Program must recruit, train or retain individuals who wish to enter the field of Anthropology; or who wish to change careers. Students and faculty must play an active role in marketing and recruitment processes. A seamless student support system connected to the program also must be developed.

Rationale

Faculty, staff and students in Berkeley City College's Anthropology AA-T Program will engage in activities which meet the marketing plan objectives listed above. In doing so, Anthropology faculty and staff will build a foundation for future marketing and recruitment efforts. Meeting these objectives will help the program increase enrollment and broaden public awareness of educational and job options for Anthropology majors.

**Target Audience** 

The Anthropology AA-T Program's target audiences include high school students; returning students; employees in business, government, and nonprofit agencies who wish to

earn a college degree, who wish to complete lower division transfer requirements or who wish to transfer to four-year universities immediately after graduation.

Start Year 2015

**Completed Year** 2016

#### **Strategies/Action Plan**

Steps	Responsible Unit or	Completed
	Person	
1. Schedule Information Sessions	Dept. Chair, Outreach	Dates to be scheduled
for Prospective New and Returning		throughout Fall, Spring,
Anthropology students.		Summer 2015-16
• Contact prospective inquiries, EOPS and CalWORKs students.	<i>u u u</i>	и и и
2. Arrange information about	11 11 11	Ongoing
Anthropology AA-T Program to be		
distributed to targeted community		
organizations.		

3. Annually prepare and review handouts.	PIO	Summer and Fall 2015
4. Compose and send letter to prospective Anthropology	Dept. Chair, Students	Fall/Spring 2015-16
students, target market organizations.  5. Annually evaluate Mktg. Plan	Dept. Chair, PIO	January-February
with Dept. Chair.		Year of Curriculum
6. Organize, schedule and conduct 2 focus group sessions in	Dept. Chair, PIO, students, faculty.	Committee program review.

year of Anthropology AA-T Program review.  7. Produce programs which highlight Anthropology AA-T Program in peralta.tv spots and public affairs segments.	Dept. Chair, PIO, peralta.TV	Year of Curriculum Committee program review.
8. Maintain, Update Anthropology AA-T Program Web page on Berkeley City College Web site.	Dept. Chair, Faculty, College Web Master	August
9. Increase e-marketing/media channels for Anthropology Program.	Dept. Chair, PIO Students, Faculty	Fall/Spring 2016-16

**Human Resources** Faculty, administration and staff will integrate Action Plan

with program and departmental planning and will work with college and District marketing to achieve program objectives. Approximately 100 hours needed annually with involvement

of individuals named above.

Financial Resources \$800

Performance Evaluation Measures Involve new stakeholders in marketing planning strategies and recruitment activities.

Include financial and departmental support for marketing and recruitment in new grant activities.

Form partnership with at least six governmental, nonprofit, educational and business organizations during 2015-16.

Expand database to include new target groups.

Complete Action Plan and objectives listed above.

Monitor enrollment increases in Anthropology Program and their total contribution to the college's enrollment management objectives.

**Mission Compatibility** Yes

BCC Ed. Plan Goals 1, 2, and 7

PCCD Strategic Goals 1 and 2