

Student Services: Peralta Community Colleges

Presentation to PCCD Education Committee, April 15, 2011

*Communication
Coordination
Consolidation
Collaboration*

Meeting the Accreditation Standards

- ◆ Standard IIB: the institution recruits and admits diverse students who are able to benefit from its programs, consistent with its mission. Student support services address the identified needs of students and enhance a supportive learning environment. The entire student pathway through the institutional experience is characterized by a concern for student access, progress, learning, and success. The institution systematically assesses student support services using student learning outcomes, faculty and staff input, and other appropriate measures in order to improve the effectiveness of these services.

Meeting the Matriculation Standards

- ◆ Matriculation is a process that enhances student access to the California community colleges and promotes and sustains the efforts of credit students to be successful in their educational endeavors. The goals of matriculation are to ensure that all students complete their college courses, persist to the next academic term, and achieve their educational objectives through the assistance of the student-direct components of the matriculation processes: admissions, orientation, assessment, counseling, and student follow up.



Organization and Stratification of Student Services

Core Services

Special Cohorts

Supplemental Programs



Stratification: Criteria and Definitions

Core

- Directly contributes to FTES
- Ensures student success (transfer, workforce prep/employment)
- Compliance with Accreditation standards

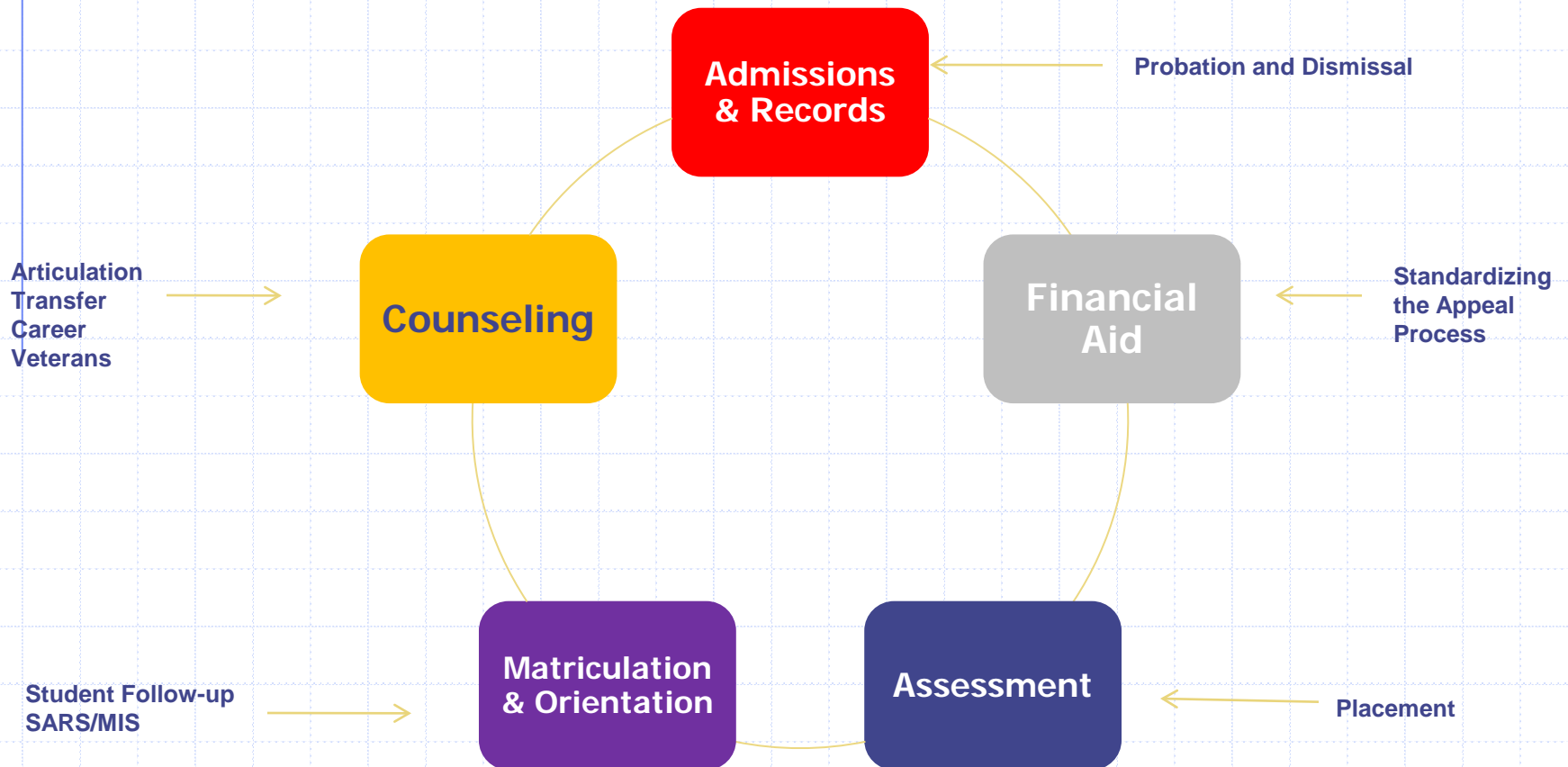
Special Cohorts

- Addresses access and equity
- Linkage to benefits (food stamps, childcare, health and legal)

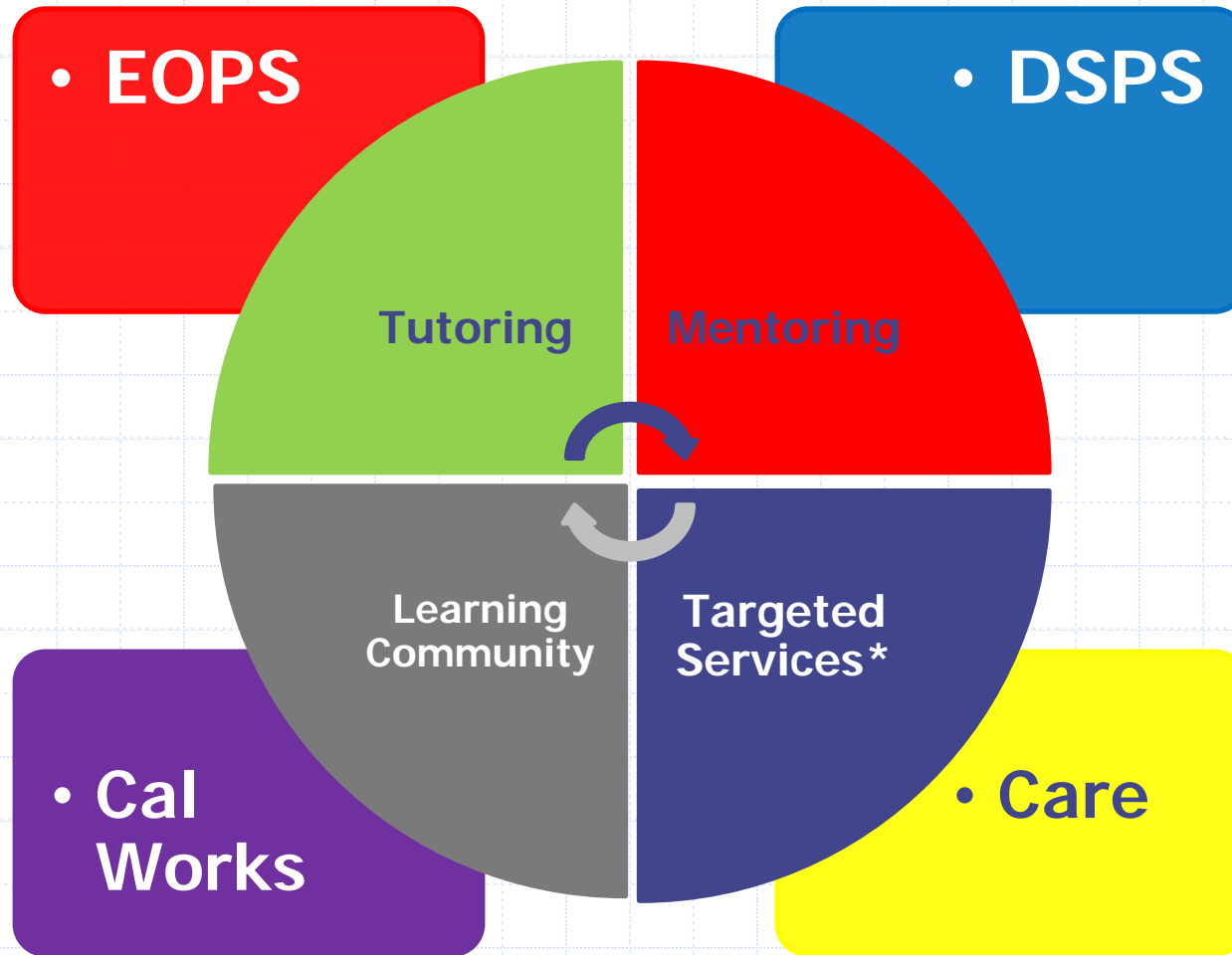
Supplemental

- Contributes to student life
- Promotes campus culture

Core Student Services Programs



Services for Special Cohorts



Supplemental

Student Activities

- Student Government
- Student Clubs

Athletics

- Team Sports
- School Pride

Health Center

- Physical and Behavioral Health & Wellness

Outreach

- School and community partnerships

Commitment to Serve

- The Student Services Division of Peralta Community Colleges is committed to student success despite of the economic climate.
- Collectively, we will continue to implement strategies that maximize operational efficiencies that enhance student success.
- Work collaboratively with instruction to promote student learning.

Accomplishments

- ✓ Online orientation and counseling.
- ✓ Coordinated evening schedules – peak enrollment
- ✓ Triage counseling
- ✓ DSPS Interpreter service
- ✓ Customer service institutes
- ✓ Uniform policies and procedures
- ✓ Degree Audit (in process)
- ✓ Financial aid debit card (in planning)