

# Starfish Faculty **User Guide**

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FOX&WEAVER CONSULTING

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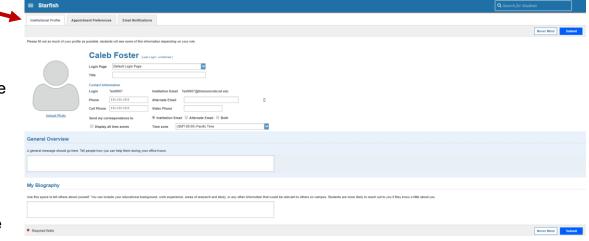
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## **Profile Setup**

Upon entering Starfish for the first time, the image below is likely what you will see displayed. If not, just click on the "hamburger" starfish in the upper right hand corner and then select institutional profile to access your profile.

#### Institutional Profile

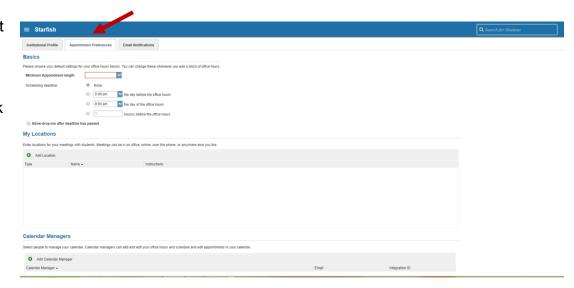
The first tab
displayed is the
Institutional Profile.
Here you can update
the information you
wish to display to
students within
Starfish. Make sure
you update your title
as your role in



Starfish will display by default if you do not have a title entered in Starfish.

#### **Appointment Preferences**

Basics - If you decide to set up your office hours for students to see in Starfish, and you allow them to book appointments with you through Starfish, this is where you begin to specify how those appointments will be controlled.

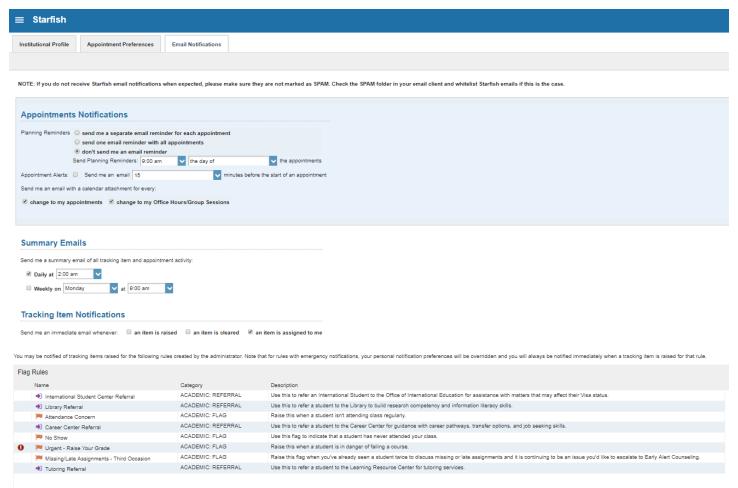


**My Locations** - You will need to create at least one location to present an appointment calendar through Starfish. Click on Add Location and enter the information you wish to display to students.

Calendar Managers - A Calendar Manager is another person that you will allow to manage your calendar. This person will be able to add and cancel appointments as well as add notes/outcomes. You can manually add a Calendar Manager through this form.

#### **Email Notifications**

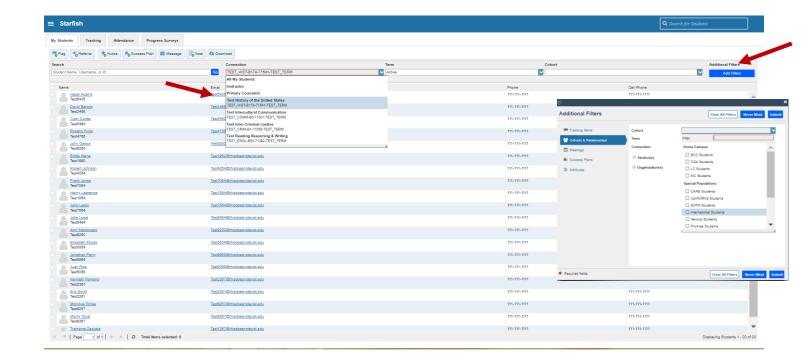
This form allows you to select how and when you will receive notifications for Appointments, and Tracking Items. All these notifications will be for items that are also displayed within Starfish.



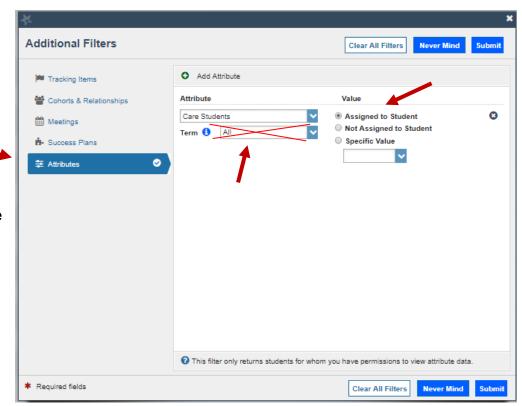
Anytime you wish to exit a screen without committing any of the changes you have made, simply click the 'X' in the upper left-hand corner or select 'Never Mind'. If instead you do want to commit your changes/updates, you must choose 'Save' or 'Submit' (depending on the screen it will be one or the other.)

## **Finding Your Students**

- 1. Select 'Students' from the top navigation
- 2. Under Connection, select the relationship you have with the students you need to work with.
- 3. If you desire to filter this group down to a specific cohort, you may use this drop down
- 4. You can use additional filters to narrow your search even further



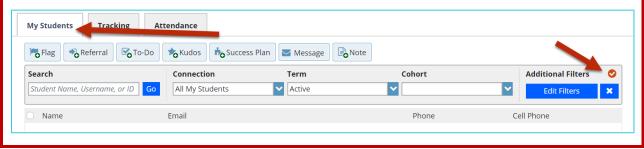
- Finally, you can Add Filters to reduce this population even further
- When you choose 'Add Filters' on the form above, you will see this window displayed.
- 7. Click on 'Attributes' in the bottom left
- 8. Click 'Add Attribute'
- From the dropdown select the attribute you would like to filter on



Do not use the 'Term' drop down on this screen. None of our attributes have been built for a specific term. All attributes are current condition on the student.

- 10. Most attributes are either true/false type (e.g. a student is either a First-Year student or not) or a type of a string (e.g. a student has a Meta Major of 'Business').
  - a. If the attribute is a true/false type, then select 'Assigned to Student' if you want the students WITH the attribute, and 'Not Assigned to Student' if you want the students WITHOUT the attribute.
  - b. If the attribute is a string type, then under Specific Value select or enter the value you desire such as 'Business' for Meta Major.

Always remember that Starfish will be in the state you left it in the last time you used the tool. If you log into Starfish and do not see the students you are expecting, make sure you are on the correct tab and that you clear your filters.



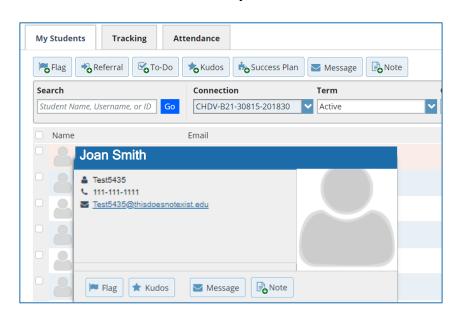
## Raise a Flag, Send a Referral, Send a To Do, Send a Kudo

#### Raising Tracking Items a.k.a.Flag, Referral, or Kudo - Single Student

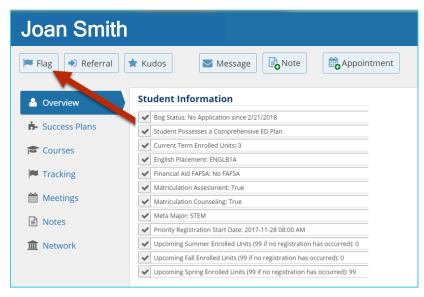
Tracking Items include Flag, Referral, ToDo, Kudo. Flags are issues or concerns and may be raised either by the system automatically based on configurations your administrators have made or manually by faculty and/or other members of the completion team. Tracking items can be raised on a single student or multiple students all at once.

Raising a tracking item on a single student can be done in several ways as shown below.

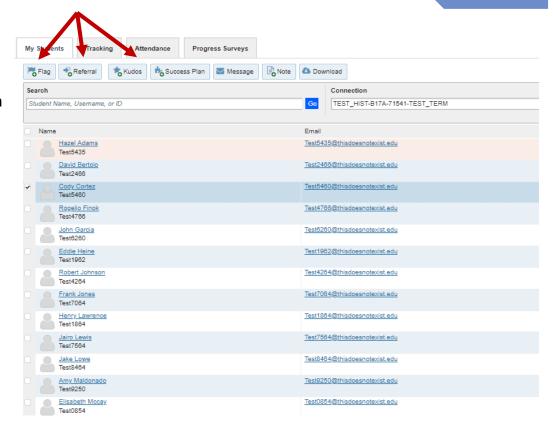
 From the My Students tab you can mouse over the student's name to reveal the info box where you can raise a Flag, send a Kudo or a Message, or place a Note on the student's Starfish record.



 Alternatively, you may click on the student's name and from this window you are able to raise a Flag, send a Referral/Kudo/Message, add a Note or create an Appointment.

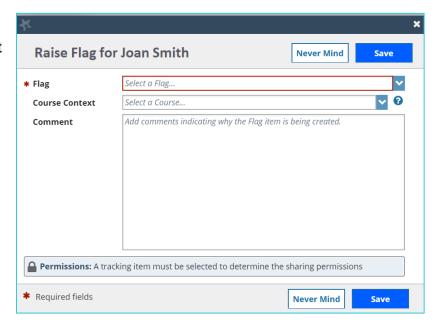


3. You can also send a
Flag, Referral, To-Do,
Kudo, Message or add a
Note directly from the
My Students tab. Select
the student by clicking
in the box to the left of
the student's name and
then clicking on the
action you wish to take
(e.g. Flag, Referral etc.)



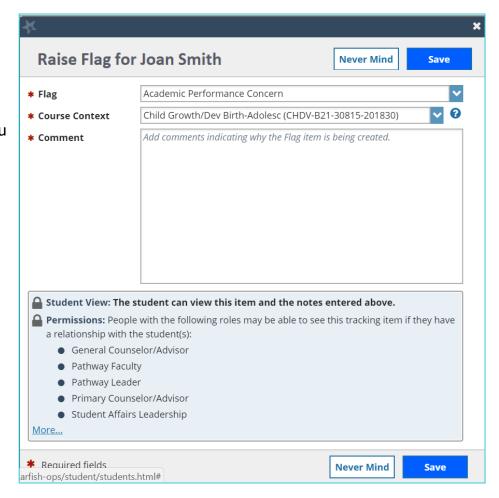
#### Raising a Flag

 Once you have the Flag window open, select the type of flag you want from the dropdown.



- If applicable select the Course Context. This is important if the flag is related to a specific course.
- Add any additional comments you wish to convey to the student.
   The comment box may contain a template set of questions to complete. If so please follow these guidelines.
- 4. Click 'Save'

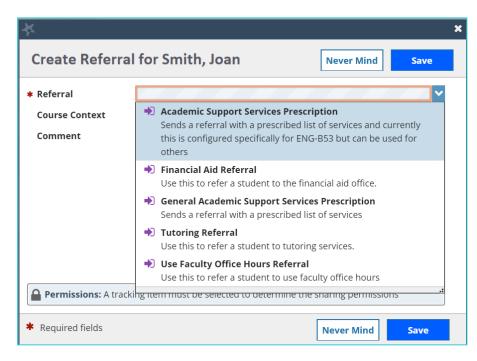
Note that once you select the flag you wish to raise the permissions are displayed in the blue box at the bottom of this window. Click on 'More' to see the rest of the permissions that have been configured to see this tracking item.



#### Sending a Referral

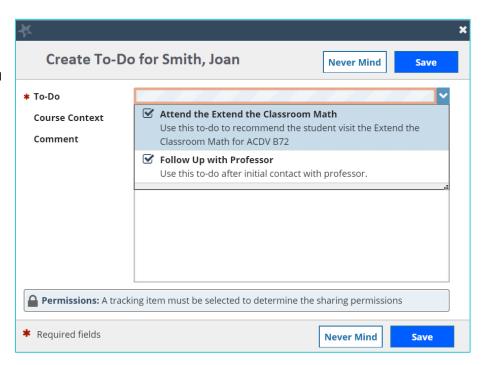
- 1. From the dropdown select the type of Referral you would like to send
- 2. Select the Course Context from the dropdown
- 3. Add any additional comments. The comment box may contain a template set of questions to complete. If so please follow these guidelines.
- 4. If applicable enter the Due Date
- 5. Review the Permissions at the bottom of the window

6. Click 'Save' Items with due dates will result in a reminder email to the student if the due date passes and the item is not cleared.



#### Create a To-Do

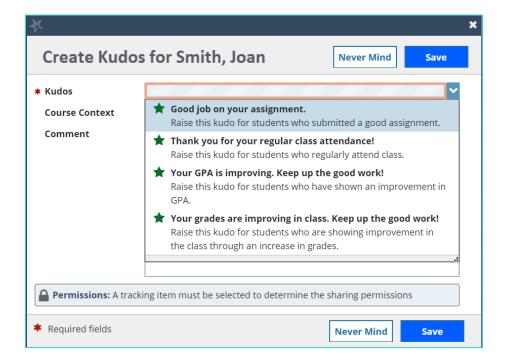
- Select the type of To-Do you wish to send to the student
- 2. Select the Course Context
- Add any additional comments
- If the To-Do allows it, enter the due date
- 5. Review the Permissions
- 6. Click 'Save'



Items with due dates will result in a reminder email to the student if the due date passes and the item is not cleared.

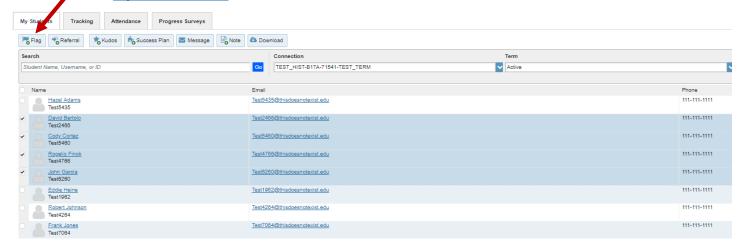
#### Send a Kudo

- Select the Kudo you would like to send
- 2. Select the Course Context
- Enter any additional comments
- 4. Review the permissions
- 5. Click 'Save'



#### Flag, Referral, or Kudo Multiple Students at Once

In similar fashion to a single student, multiple students can be flagged by clicking the box next to their names on the My Students tab.

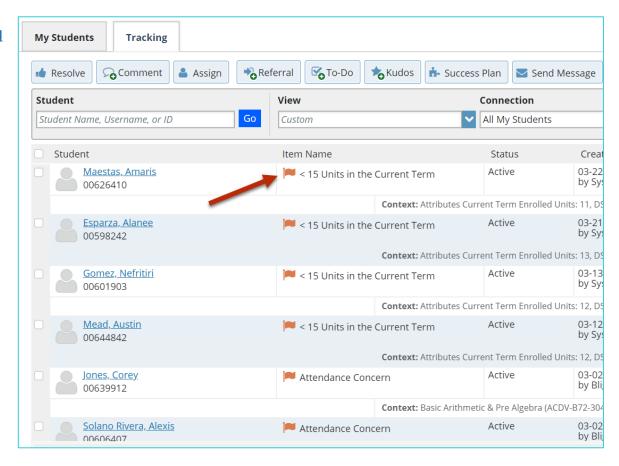


In this same way you may send a Referral, To-Do Kudo, or a Message. You may also place a note on the students' records.

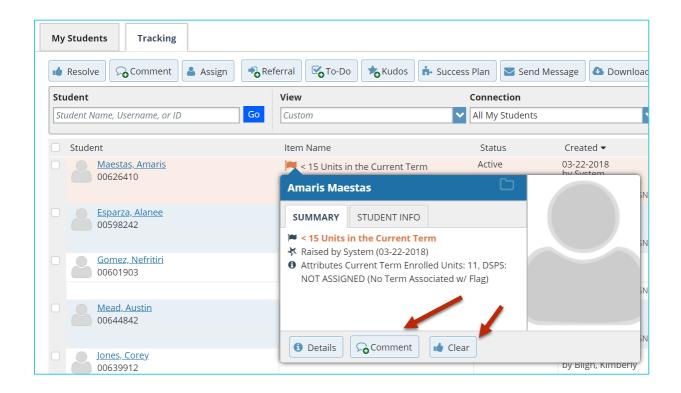
## **Clearing Flags**

There are several ways to clear a flag.

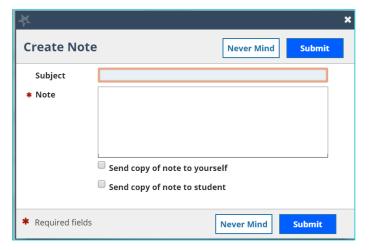
On the <u>Tracking</u> tab you will see flags displayed. You can click on the flag icon to begin the process.



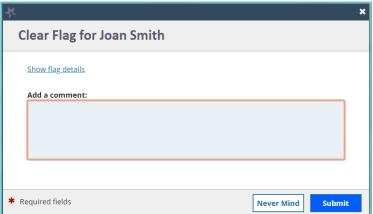
By clicking on the flag icon, you will see a new window displayed as shown below.



You can select 'Comment' and add a comment to the flag instead of clearing the flag.



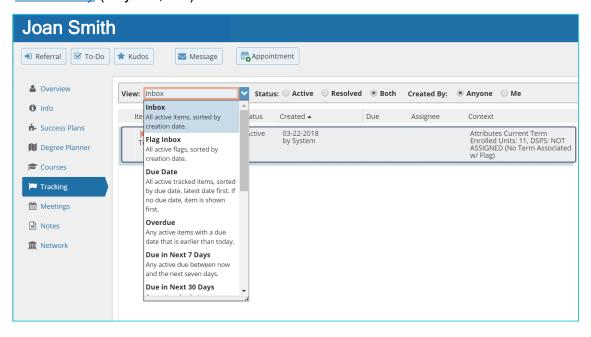
You can select '<u>Clear</u>' which will also give you the ability to add a comment.



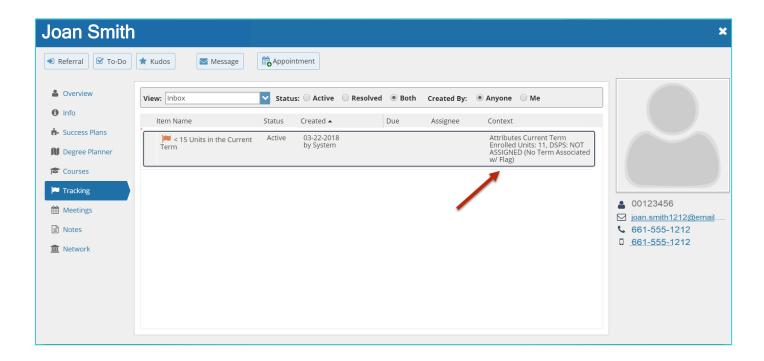
Remember, to 'Clear' a flag means the same thing as 'Close' and 'Close the Loop'. It is the same action in the Starfish system.

To find the tracking items, or flags, you wish to Clear, Comment on, select the appropriate option from the <u>View</u> drop down.

Filter on the appropriate <u>Status</u> (Active, Resolved, or Both) Filter on <u>Created By</u> (Anyone, Me)

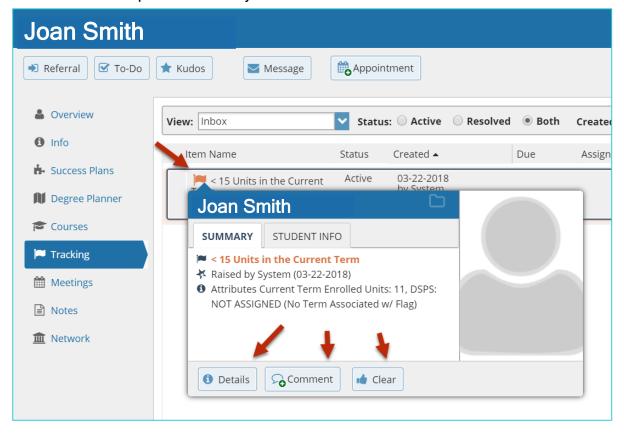


The flags displayed include a <u>Context</u> column, this is the criteria that caused the flag to be raised on the student if the flag was raised by the system.

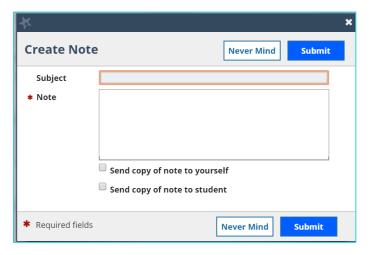


Once the flags are displayed for the population you need, you can mouse over the flag icon to display the information shown in the window below.

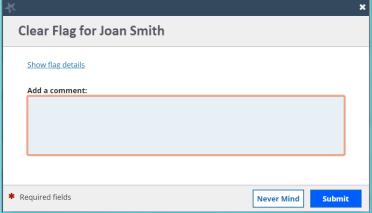
From this window you can view details, add a comment or clear the flag. Each of these will open another window to complete the activity.



You can select 'Comment' and add a comment to the flag instead of clearing the flag.



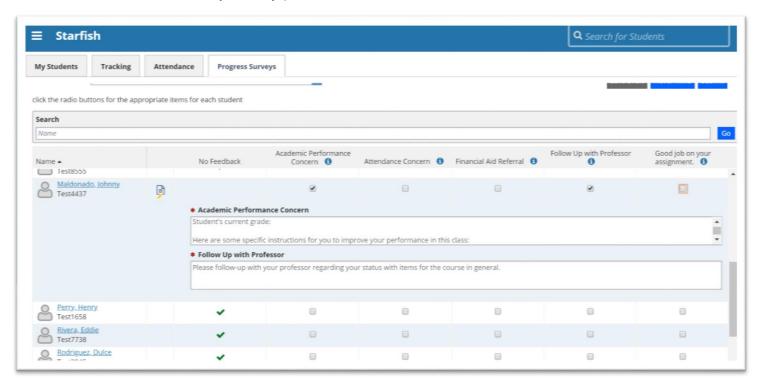
You can select '<u>Clear</u>' which will also give you the ability to add a comment.



### **Progress Surveys**

A Progress Survey provides an easy way for instructors to provide input on student progress for an entire class at one time or a specific cohort. Each survey is a collection of tracking items (Flags, Kudos, To-Do's, and Referrals). Instructors are notified via email when surveys are coming, have been launched, and are closed.

- 1. Click on the 'Progress Survey' tab to see your surveys.
- 2. The class roster is presented in a column on the left and the tracking items they are being asked to consider are listed across the top.
- 3. Use the check boxes to indicate which items are applicable for each student shown.
- 4. For each item marked, you may provide additional feedback via comments on the item.



In most cases the student will receive an email for the items you have registered in the survey, depending on the way the tracking item has been configured.

 When the flag is cleared, you may also receive an email with accompanying notes made by the person who closed the tracking item.

Note: Be sure to click 'Save Draft' if you are not finished with your survey. If you click 'Submit' you will not be able to return and make changes! If this happens, you do have the ability to raise flags manually.

#### **Additional Actions**

You have the option to create a note for one or multiple students, or download your class roster.

